



Connecticut Mattress Recycling Services

Request for Proposal

Release Date: August 15, 2022

Due: September 23, 2022

Mattress Recycling Council

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1. INTRODUCTION AND GENERAL INFORMATION

[In general, capitalized words used in this document refer to defined terms.]

A. OVERVIEW – PURPOSE OF THE MATTRESS RECYCLING COUNCIL (MRC) AND REQUEST FOR PROPOSAL

In 2013, Connecticut enacted a used Mattress recycling law. Connecticut Public Act 13-42 (referred to as the Act), is intended to promote and encourage the proper recycling of Mattresses at the end of their life.

The International Sleep Products Association (ISPA) formed the Mattress Recycling Council Connecticut, LLC (MRC), a non-profit corporation, to design, implement and administer Mattress recycling programs pursuant to the laws enacted in Connecticut and two other states. In Connecticut, the program proposed by MRC was approved by the Connecticut Department of Energy and Environmental Protection (DEEP) and became Connecticut’s Mattress recycling program (the Program).

The Program is funded by a fee that Mattress sellers collect on the sale of all Mattresses and box springs (together referred to as Units) sold in and into Connecticut. These sellers then remit collected fees to MRC. MRC uses the fees collected to:

1. pay transporters to transport Mattresses to MRC-contracted recycling facilities
2. pay Recyclers to fully deconstruct and recycle Discarded Mattresses
3. pay an Incentive to individuals that collect Discarded Mattress for recycling and redeem them for payment according to MRC terms
4. fund MRC’s other operational and administrative costs (including, but not limited to consumer education and public relations.)

The purpose of this Request for Proposal (RFP) is to collect information from parties interested in providing Mattress recycling services that we can use to assess the parties’ qualifications, experience and competitiveness. MRC is interested in entering contracts with a minimum term of 3 years that can be renewed in annual increments at the mutual consent of the parties.

MRC is interested in contracting with one or more Recyclers to service the Connecticut program. If a Proposer’s recycling facility is located outside of Connecticut, the Proposer will need to either provide an in-state consolidation facility or work with a 3rd party to provide this service, as the MRC will not transport loads out of the state.

B. CALENDAR OF IMPORTANT DATES

Event	Date
Release RFP	August 15, 2022
Deadline for RFP questions	August 26, 2022
MRC Responses to RFP questions	September 2, 2022
RFP due date	September 23, 2022
Evaluation Period	September – October 2022

Service Provider Audit	September – October 2022
Award notification and Contracting	October – November 2022

2. STATEMENT OF WORK & TERMS AND CONDITIONS

A. DEFINED TERMS

“**Act**” refers to Connecticut Public Act 13-42.

“**Collection Site**” means a physical location designated by MRC for the purpose of collecting or receiving Discarded Mattresses. Collection sites may include, but are not limited to, participating Covered Entities.

“**Collection Event**” means community or other local event where a Consumer may drop off Discarded Mattresses, typically held on weekends for one or more days.

“**Collector**” means a party that collects Mattresses discarded in Connecticut and delivers them to a Collection Site or Recycler.

“**Consumer**” means an owner or purchaser in Connecticut of a Mattress, including a person, business, corporation, limited partnership, nonprofit organization, or governmental entity, and including the ultimate purchaser, owner, or lessee of a Mattress (such as a hotel, university or school, hospital, etc.). A Consumer may qualify as a Collector.

“**Covered Entity**” means any political subdivision of the state, Mattress retailer, permitted transfer station, waste-to-energy facility, healthcare facility, educational facility, correctional facility, military base, or commercial or nonprofit lodging establishment that possesses a Discarded Mattress that was discarded in the state. “Covered Entity” does not include any renovator, refurbisher, or any person who only transports a Discarded Mattress.

“**DEEP**” refers to the Connecticut Department of Energy and Environmental Protection.

“**Discarded Mattress**” means any Mattress used in Connecticut that a Consumer intends to discard, has discarded, or that is abandoned in Connecticut.

“**Energy Recovery**” means the process by which all or a portion of solid waste materials are processed or combusted in order to utilize the heat content or other forms of energy derived from such solid waste materials.

“**Foundation**” (also commonly called “box-spring”) means any ticking-covered structure that is used to support a Mattress and that is composed of one or more of the following: A constructed frame, foam or a box spring. “Foundation” does not include any bed frame or base made of wood, metal or other material that rests upon the floor and that serves as a brace for a Mattress.

“**Incentive**” means a monetary amount set by MRC and that the MRC may authorize a Recycler to pay to Incentive Collectors that provide Discarded Mattresses to the Recycler in accordance with rules and procedures set by the MRC. MRC will reimburse the Recycler for qualified Incentives that it pays out. Note: Not all Collectors or Units may qualify for an

Incentive.

“Incentive Collector” means a person who drops off Program Materials at a Recycler in exchange for an Incentive.

“ISPA” means the International Sleep Products Association.

“Mattress” means any resilient material or combination of materials that is enclosed by ticking, used alone or in combination with other products, and that is intended for or promoted for sleeping upon. "Mattress" includes any Foundation, renovated Foundation or renovated Mattress. "Mattress" does not include an unattached Mattress pad, an unattached Mattress topper, including any item with resilient filling, with or without ticking, that is intended to be used with, or on top of a Mattress; a sleeping bag or pillow; car bed; juvenile products including: a carriage, basket, dressing table, stroller, playpen, infant carrier, lounge pad, crib bumper, and the pads for those juvenile products; a product that contains liquid- or gaseous-filled ticking, including any water bed or air Mattress that does not contain upholstery material between the ticking and the Mattress core; any upholstered furniture that does not contain a detachable Mattress; or a fold out sofa bed or futon.

“MRC” refers to Mattress Recycling Council Connecticut, LLC, which the Mattress Recycling Council, nonprofit corporation, created to administer the Program.

“Mattress Recycling Program” or **“Program”** means the Mattress Recycling Program created by MRC to comply with Connecticut Public Act 13-42, subject to approval by DEEP.

“Non-Program Material” means material for which MRC will not compensate a Recycler for handling. This includes Units used or discarded outside of Connecticut and products that do not meet the Mattress definition. Non-Program Material includes Units that are not acceptable for recycling including severely damaged, twisted, wet, frozen, or soiled Mattresses and/or Mattresses infested with bed bugs or other living organisms.

“Program Material” means Mattresses for which MRC will compensate a Recycler for recycling. This includes Units sourced from MRC-Designated Collection Locations and Covered Entities located in Connecticut (retailers, hospitals, hotels, educational institutions, etc.). Program Material does not include Units diverted for resale, reuse or renovation.

“Proposer” refers to a party providing a response to this RFP.

“Recycler” means a party under contract with MRC to provide Recycling services, including the physical deconstruction facility(ies) at which it performs such Recycling services. To qualify for Recycling Compensation, a Recycler will fully dismantle Discarded Mattresses and sell the resulting Mattress materials (steel, foam, fiber, fabric, wood, etc.) to scrap dealers and other third parties for use in making new usable or marketable materials in compliance with state and federal law. A Recycler will abide by the Recycling Standards attached to this RFP (which may be revised or supplemented from time to time at MRC’s discretion).

“Recycle” or **“Recycling”** means any process in which Discarded Mattresses, components, and by-products may lose their original identity or form as they are transformed into new, usable, or marketable materials. “Recycling” does not include as a primary process the use of incineration for energy recovery or energy generation by means of combustion.

“Recycler Compensation” means the amount that MRC will pay a Recycler under contract with MRC to Recycle Discarded Mattresses.

“Renovation” means altering a used Mattress or Foundation for the purpose of resale and includes one or more of the following: (a) Replacing the Mattress ticking, or filling; (b) Adding additional filling; (c) Rebuilding a used Mattress; or (d) Replacing components with new or post-consumer materials. “Renovate” or “renovation” does not include the:

- i. Stripping of a Mattress of its ticking or filling without adding new material;
- ii. Sanitization or sterilization of a Mattress without otherwise altering the Mattress;
or
- iii. Altering of a Mattress by a renovator when a person retains the altered Mattress for personal use in accordance with regulations of the Department of Consumer Protection.

“Recycling Service Rate” or **“Rate”** means the per Unit or pound rate at which the Recycler will be compensated for Recycling Discarded Mattresses for MRC.

“Retailer” means any party who sells Mattresses to Consumers in Connecticut or otherwise sells Mattresses for use in Connecticut.

“Solid Waste Facility” means, for purposes of this chapter, a permitted facility that accepts under its normal operating conditions, Mattresses from the public for collection, storage, and handling, whether for Recycling or disposal.

“State” refers to the state of Connecticut.

“Storage Container” is a container that a Collection Site may use to hold Mattresses discarded by Consumers, and may include weather-tight roll-off containers with lid, trailers, or sea containers of various sizes.

“Transporter” means a person or company transporting Discarded Program Mattresses to an MRC-contracted Recycler.

“Unit” means one Mattress or one Foundation.

B. PROGRAM CONTRACTS AND TERMS AND CONDITIONS

This RFP does not constitute an offer, or promise to offer, to enter into any contract, business agreement or relationship with a party responding to this RFP, nor should any intent to enter into a contract, agreement or relationship with such a party be construed from this document.

MRC may negotiate a formal contract with one or more selected parties based on their proposals, and other information that MRC considers relevant. MRC reserves the right to negotiate for ancillary services not contained in this RFP with these selected parties.

Parties are advised that the Terms and Conditions specified in Section (D) below will apply to a contract (if any) that MRC may negotiate as a result of this RFP and will apply to the RFP process.

C. PROGRAM OVERVIEW

Projected quantity of Discarded Mattresses:

The actual number of Mattresses Discarded in Connecticut will vary from year to year (and from month to month within a year) for a variety of reasons. For example, since many Consumers discard an old Mattress when they buy a new one, the volume of Discarded Mattresses is affected to some extent by whether new Mattress sales in the State are increasing or decreasing. Mattress purchases also fluctuate seasonally over the year. Other factors that can affect the quantity of Mattresses that enter the Program include changes in Consumer purchasing and recycling behavior, the general health of the economy, weather and natural disasters, and regulatory or governmental policies. Likewise, the mix of Discarded Mattresses (in terms of size, material composition and the ratio of Mattresses to Foundations) will vary over time as a result of factors outside of MRC's control.

To help parties prepare informed responses to this RFP, MRC provides the following information regarding the total quantity and corresponding weight (based on an average weight of 55 lbs./Unit) of Discarded Mattresses that MRC-contracted recyclers received in 2019 through 2021 and projected amounts for 2022 and 2023.

Statewide Volumes	Quantity of Units	Weight of Units (lbs.)
2019 (actual)	187,054	10,287,970
2020 (actual)	194,294	10,686,170
2021 (actual)	217,859	11,982,245
2022 (projected)	208,000	11,440,000
2023 (projected)	212,160	11,668,800

Mattress Sources: Potential sources of Discarded Mattresses include:

- Participating Municipal Transfer Stations
- Mattress Retailers
- Solid waste facilities
- Hotels/motels
- Schools and universities
- Hospitals
- Consumers
- Junk haulers and other refuse collectors
- Construction and demolition debris facilities
- Prisons

Storage and Transportation: Third party haulers under contract with MRC provide Storage Containers and transport services from Collection Sites to Recyclers. Therefore, Proposers are not requested to provide either Storage Containers or transport services and should not include costs associated with such equipment or services in their responses to this RFP.

Compensation: MRC will compensate a Recycler at contracted Rates for providing the following services:

1. Recycling Services: MRC will pay the Recycler a flat per Unit Rate for all Units that it fully dismantles from MRC-designated Collectors and Transporters. This Rate must include all operational functions associated with receiving, handling, dismantling, segregating and preparing the Recycled component materials for sale; disposing of any non-recycled components; managing the final disposition of pocketed coils; and maintaining accurate records and data in a manner specified by MRC. The same Rate will apply to all Program recycling services provided by a Recycler, regardless of whether Recycler operates one or more facilities for this purpose.

MRC will not pay the Recycler for any Program Units that Recycler selects to be shipped off premises for reuse or Renovation. Units resold to these markets must be deducted from monthly recycling invoices and any renovator or reseller must be registered and compliant with local, state and federal bedding laws.

MRC will compensate only for fully dismantled Discarded Mattresses. Recycler will account separately for Units that are designated for reuse or Renovation in data tracking software specified by MRC.

Of the Discarded Mattresses, approximately 25% will contain “pocketed coils” (individual steel springs enclosed in fabric) and it is expected that this ratio will increase over time. The Recycler is expected to recycle all pocketed coils.

Receiving: Solid Waste Facilities under contract to MRC collect discarded Units in a variety of containers including, 48’ and 53’ trailers, 20’ and 40’ sea containers and roll-offs. Recycler must have adequate space, proper ingress/egress for large collection vehicles and be prepared to off-load these containers within 30 minutes of arrival. Recycler must weigh all incoming loads on a certified scale to capture actual weights of inbound Units. Any out-of-state Recycler must provide a CT based consolidation site(s). Consolidators must receive, count, document, and track all inbound Program units upon arrival at the consolidation site(s). This includes all operational functions associated with receiving, handling, segregating, loading and transporting Units to the out-of-state processing facility. Such a site(s) must have the facilities to allow convenient access to all Collectors including Incentive Collectors and 3rd party transporters with tractor trailers.

Service Days: Recycler’s facility must be open to receive, weigh and count Units Monday – Friday during normal business hours - State and Federal holidays excluded. The contracted Recycler(s) will provide operating hours/days and scheduled holidays to MRC on an annual basis. The contracted Recycler(s) must staff a phone number from Monday – Friday from 8 a.m. to 5 p.m. Eastern Time. The Recycler must provide MRC with an alternative number to call during weekends and off hours.

Bills of Lading (BOL): All Mattresses arriving at a Recycler must be accompanied by a BOL specified by MRC that documents the source, number of Units, and weight of Units arriving for Recycling. The Collection Site, Transporter and Recycler must each maintain a copy of the BOL and acknowledge the accuracy of the BOL, or note discrepancies. Recyclers will provide Transporters with BOLs to be completed for all Program pick-up activities. In other instances, (for example, deliveries to Recycler of Mattresses collected by a junk hauler) in which a load is transported by a third-party hauler without a BOL, the Recycler will complete the BOL upon arrival at the facility. RECIEVER MUST VERIFY ALL DISCARDED UNITS ARE FROM CONNECTICUT.

All BOLs will be in a format similar to that specified in Section 6 and must be uploaded into data tracking software specified by MRC, along with any other collected paperwork such as mattress origin logs.

2. Collector Incentive: Under the Program, individuals that collect Mattresses for Recycling and deliver them to a Recycler may qualify for an Incentive under the Program. These individuals are called Incentive Collectors. The following details regarding this Incentive are relevant to your response to this RFP:

Recyclers will pay the Incentive by cash, check, electronic payment or other authorized means to qualified Incentive Collectors. MRC currently authorizes incentive payments of \$2 per Unit for up to 4 Units per vehicle per day, and no more than 8 Units per vehicle per year. MRC reserves the right to change the Incentive amount and qualifying terms at its discretion.

Recycler must maintain a log of Incentive Collectors that deliver such Units. The log must record the delivery date, the Incentive Collector's name and vehicle license plate number, and quantity of Units delivered. The Recycler must submit the log with its monthly invoice to MRC.

MRC will reimburse the Recycler for the Incentive. Recycler must include Incentive reimbursement documentation as part of its regular monthly billing. Since the MRC will reimburse a Recycler for all documented Incentives paid to Incentive Collectors, your response to this RFP should NOT include the amount of the Incentive itself.

The Recycler may not withhold any part of the Incentive from an Incentive Collector that provided qualifying Units to the Recycler.

Any administrative costs a Recycler incurs to pay the Incentive to Incentive Collectors must be included in your per Unit Recycling rate on Form 4. Administrative activities associated with the incentive include (1) disbursing this Incentive to the Incentive Collector and (2) collecting and maintaining documentation requested by MRC to demonstrate that Recycler paid the Incentive for Program Materials. In 2021, 255 Units were delivered to MRC-contracted Recyclers through the Incentive Program.

3. Collection Event Services: MRC may require Recycler to provide labor for community Collection Events where Consumers drop off Discarded Mattresses. MRC will compensate the Recycler at the same Rate per Unit described for recycling the Units obtained from these events. In addition, MRC will separately compensate the Recycler for on-site labor it provides at the event to load the Discarded Mattresses into Storage Containers or onto trucks at Rates listed in Form 4. In 2021, MRC held 23 Collection Events in Connecticut.

Data Management: All data must be entered into the electronic reporting platform specified by MRC. MRC reserves the right to change its designated electronic reporting platform upon 30 days written notice to the Recycler. Recycler will report the following information separately for each facility it uses to provide services to MRC under this Proposal. The data must accurately capture:

1. Recycler must track and maintain accurate records of incoming total quantity and weight of Program Units that it receives from all sources including Solid Waste Facilities, Retailers, Consumers and others.
2. Recycler must track and maintain accurate records of incoming total quantity and weight of Non-Program Units accepted by the facility.
3. Within 3 business days of receipt, Recycler must accurately enter and record the total quantity of Program and Non-Program Material Units. Recycler must also upload the supporting documentation (such as Bills of Lading) for each transaction within 3 business days of the receipt of such documentation.
4. Within 1 business day of dismantling of Program and Non-Program Material, the Recycler must accurately enter and record the total quantity of Processed Units each day.
5. Recycler must track and maintain accurate records of the weight of each commodity sold in secondary markets or material disposed of as solid waste (waste-to-energy facilities, or landfills), including the total quantity and weight of unrecyclable whole units disposed of as solid waste. These records must be organized and maintained by material type (e.g., steel, foam, fiber, etc.).
6. Within 3 business days of receiving weight documentation from secondary markets or solid waste facilities, the Recycler must accurately enter the weight and final disposition (vendor name) of each material. Recycler must also upload the supporting documentation (such as Bills of Lading) for each disposition within 3 business days of such documentation.
7. Within 3 business days of the shipment of whole Units or component materials (e.g. foam, wood, etc.) from the Recycler's premises for resale, reuse or Renovation, Recycler must accurately enter the weight, quantity and destination of that material. Recycler must also upload the supporting documentation (such as Bills of Lading) for each resale, reuse or Renovation transaction within 3 business days of such documentation.
8. The outbound weights (sum of 6, 7 above), with appropriate adjustments for inventories and work in progress, should be within 97% by weight of the total inbound weight of Units (measured at a standard weight per Unit) received during the past nine months. The only difference should be from material that has been prepared for recycled commodity buyers/disposal but has not been shipped offsite, and unprocessed whole Units in inventory.

Invoicing: Recycler will invoice monthly for services provided. MRC will compensate Recycler only for Program Material that Recycler has received, weighed, accurately counted, fully deconstructed, and documented in compliance with MRC's Recycling Standard. (For example, the Mattresses must have been used and discarded in Connecticut.)

MRC's payment terms are net 30 days upon receipt of invoice with complete supporting documentation.

IMPORTANT: *MRC does not pay on Units received. Recyclers can only invoice for Units that are fully dismantled and Recycled during the invoice period. MRC will not compensate Recyclers for Units sold for Renovation.*

A Recycler must permit MRC employees to routinely enter and inspect Recycler's premises, as well as MRC's in-house and contracted third party auditors to inspect a Recycler's premises and records with (or without) notice to verify its compliance with contractual terms. Recycler must

provide back-up evidence of all in-bound loads before MRC approves a Recycler's invoice for payment.

Your response to this RFP must include your proposal for all services that MRC requires. MRC will not compensate Recycler for any additional costs you or your subcontractors may incur in rendering these services (including any taxes, fees or similar costs you would incur in providing these services).

D. RFP TERMS AND CONDITIONS

- 1. Content and Liability Disclaimer:** MRC has used reasonable care in preparing the information set forth in this RFP. However, MRC shall not be responsible for any errors or omissions contained in this RFP or other documents issued or prepared by MRC. MRC provides no warranty, either expressed or implied, regarding the accuracy, reliability, or completeness of those documents.

FURTHER, MRC EXPRESSLY DISCLAIMS ALL WARRANTIES WITH REGARD TO THE INFORMATION PROVIDED IN THIS RFP, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NONINFRINGEMENT OF PROPRIETARY RIGHTS.

In no event shall MRC or its affiliates be liable for any damages whatsoever. In particular, MRC and its affiliates shall not be liable for special, indirect, consequential, or incidental damages, or damages for lost profits, loss of revenue, or loss of use, arising out of or related to this document or other pre-contract documents, or the information contained in them, whether such damages arise in contract, negligence, tort, under statute, in equity, at law or otherwise.

- 2. Pre-Bid Questions:** Any questions pertaining to this RFP must be transmitted by e-mail to: dmcgowan@mrc-us.org MRC will respond to all questions; however, MRC is not responsible for questions that are not received. It is your responsibility to confirm MRC's receipt of any questions.

If substantive questions are received that, in the MRC's opinion, require a modification or clarification of the RFP, the resulting modification or clarification will be provided in the form of an Addendum that will be forwarded to all RFP recipients in advance of the submittal deadline. MRC reserves the right to extend the RFP deadline if it determines in its sole discretion that such an extension is warranted.

- 3.** Submit one (1) electronic copy of your response to this RFP in Microsoft Word or pdf, including all attachments and addendums to dmcgowan@mrc-us.org MRC will confirm receipt of each RFP submittal. It is your responsibility to confirm MRC's receipt of your proposal.
- 4.** A party that responds to this RFP and is selected by MRC to provide services under a formal contract with MRC will be an independent contractor to MRC, and will not function as an agent, partner or employee of MRC. Nothing contained herein shall be construed as contemplating any relationship other than independent contractor. As such, a Recycler under contract with MRC would be responsible for (i) making day-to-day and critical decisions regarding the processing, Recycling, and/or disposal of Mattress components under its contract with MRC and the undertaking, management and

supervision of those activities; and (ii) achieving compliance with all applicable federal, state, local or other laws and regulations.

5. Under the Act, MRC has certain legal obligations to report to DEEP regarding the status and progress of the Program. This includes providing aggregate information furnished to MRC by Recyclers, including inbound and outbound volume data reported to MRC.
6. It is your responsibility to clearly identify any information provided in response to this RFP that you consider to be proprietary, confidential, or a trade secret. In responding to this RFP, however, you acknowledge that any information you provide to MRC in response to this RFP, including information that you designate as proprietary, confidential, or trade secret information, may nevertheless be requested by DEEP or other local, state or federal agencies, and that MRC may be required by law to provide that information to a requesting government agency.
7. MRC intends to begin the contract term as early as November 2022. The initial contract will be for three (3) years and may be extended automatically for additional one-year periods, unless either party provides 180 days' notice that it wishes to terminate the contract at the end of the current contract period.
8. By responding to this RFP, you agree to be bound by the terms of your proposal for 180 days or until a formal contract is negotiated.
9. By responding to this RFP, you agree to cooperate and respond to all due diligence efforts that MRC undertakes with respect to the Proposer, including but not limited to background checks on the Proposer and its Principals.
10. At minimum, a proposal must:
 - a. be received by the response deadline stated in this RFP;
 - b. contain all required RFP forms properly completed and signed by an authorized representative of the Proposer;
 - c. contain a Technical Proposal that in the MRC's sole judgment meets or exceeds the requirements of this RFP; and
 - d. clearly note in its Technical Proposal any and all proposed exceptions, conditions or deviations from the requirements this RFP.
10. Failure to comply with the terms and conditions specified in the RFP could lead to your response being considered non-responsive and ineligible for further consideration.
11. MRC shall not be obligated to disclose any information about the winning (or losing) RFP response or responses.
12. MRC shall not be responsible for any costs that you or others incur in preparing a response to the RFP.
13. You acknowledge that MRC's decision whether to enter into a contract at the conclusion of this RFP process will be at MRC's sole discretion.
14. This RFP does not commit MRC to contract with any party that responds to the RFP. MRC may, in its sole discretion, decide:
 - a. to re-bid these services if, in its sole discretion, such action is deemed appropriate;

- b.** to negotiate the proposal to further refine, clarify, amend, or expand any aspects of the proposal;
- c.** to reject any proposals if it determines, in its sole discretion, that such action is warranted;
- d.** to reject RFP responses from parties whose firm, or any principal of the firm, is currently involved in a lawsuit or claim against MRC or ISPA, or is involved in, or has been involved during the 3-year prior to the date of this RFP, in other legal proceedings that are in MRC's view relevant to the services that are the subject of this RFP;
- e.** to accept RFP responses that do not offer the lowest price;
- f.** to withdraw this RFP, or to supplement, amend, or modify this RFP, and to request additional information, at any time and without prior notice of any kind;
- g.** to postpone the award of a contract; and
- h.** to confirm references and contact further references obtained from other sources as the MRC deems necessary.

15. If you are selected to enter into a contract with MRC, Proposer will be required to furnish at that time:

- a.** Appropriate documentation that your company (as necessary) is qualified to do business in Connecticut (and any other relevant jurisdictions if your company is headquartered or located in another state) to provide the services described in this RFP.
- b.** A valid and current Certificate of Insurance that is satisfactory to MRC as evidence that you are adequately insured by a recognized and responsible insurer for the period of the contract with the MRC. Minimum limits include:
 - Commercial General Liability Insurance (including coverage for bodily injury, property damage, complete operations, contractual liability and damage to rented premises, if applicable) of not less than \$1 million per occurrence and \$2 million aggregate;
 - Business Automobile, \$1,000,000 Combined Single Limit; and
 - Workers' Compensation Coverage as required by state law.

The Certificate of Insurance should name Mattress Recycling Council Connecticut, LLC, Mattress Recycling Council Inc. and its members, directors, officers, employees, agents, assigns as additional insureds for Commercial General Liability Insurance. Any exclusions or exceptions to the types of claims and amounts which may be collected against a legitimate claim must be clearly delineated. Your insurer will be required to provide MRC with notification of any cancellation or change in the Proposer's insurance coverage during the period of the contract with MRC. Such notification must be made not less than 30 days prior to the date said cancellation or change becomes effective.

A contracted Recycler shall require all third parties that it uses to provide any services under its contract with MRC to comply with the same insurance requirements specified above.

Failure by the Recycler or third parties to maintain the insurance required shall be cause for immediate termination by MRC of its contract with Recycler.

3. INSTRUCTIONS FOR COMPLETING RFP FORMS

All RFP responses will become the property of MRC and will not be returned except as otherwise provided. All costs incurred in connection with responding to this RFP shall be borne by the Proposer.

FORM 1 – LETTER OF TRANSMITTAL

Complete and sign Form 1. This will become the cover page for your proposal.

FORM 2 – TECHNICAL PROPOSAL: MATTRESS RECYCLING

Clearly explain how your company plans to provide the services described in this RFP. A Recycler must disassemble each Discarded Mattress and Recycle not less than 75% (by weight) of the Mattress components obtained through the Program including, but not limited to, metal, foam, fabric, pocket coils, and wood. Recycler's failure to meet this requirement may be terms for termination at MRC's reasonable discretion. Notwithstanding the foregoing, MRC understands and acknowledges that there will be times when the market conditions do not allow the Recycler to reasonably be able to meet the 75% requirement. However, merely opening the Mattress and removing the foam and steel innersprings for Recycling is not sufficient for these purposes. To qualify for Recycler Compensation, Mattress components must be recycled through approved scrap dealers or other appropriate customers in secondary markets. Non-recyclable components shall be disposed of through appropriate means (waste-to-energy facilities, landfills, etc.), and such disposal documented.

FORM 3 – REFERENCES

Please provide the following references that MRC may contact:

1. Two references regarding your ability to provide the Recycling services required by this RFP,
2. Two credit references

Please use multiple pages if needed to provide the necessary references.

FORM 4 – RECYCLING SERVICE RATE

Form 5 requires you to propose an all-inclusive per Unit recycling Rate for all eligible Program Units that arrive at your Recycling facility(ies). To provide general guidance for calculating your proposed Rate, the average weight of a Unit is approximately 55 lbs. and approximately 63% Units are Mattresses and 37% are Foundations.

Your proposed Rate must:

1. Apply to Mattresses deconstructed at your facility. These units will arrive in any type or size of Storage Container, including roll-offs, dump trucks, trailers or Units arriving from any authorized source.
2. Include any taxes, operating or permit fees or other administrative or governmental costs that you incur to provide the services described herein.
3. **Since MRC will reimburse Recyclers for any Incentive paid to Incentive Collectors, DO NOT include the Incentive in your Recycling Rate.** However, the recycling Rate must include compensation you expect for your administration and documentation of the Incentive amounts you pay out. Documentation shall at minimum include maintaining a log that records the date on which an Incentive Collector delivers Units to the Recycler, the Incentive Collector's name and vehicle license plate number, and the quantity of Units

delivered. The Recycler must submit the log with its monthly invoice to MRC. See the explanation of the Incentive in the Program Overview for more information on this topic.

4. Include compensation for administering your facility operations, overhead and reporting data to MRC. You may not charge MRC extra for any of these activities.
5. Provide your baseline Rate. If you choose to offer volume discounts, provide this information clearly on the Form.

FORM 5 – RECYCLED MATERIAL PURCHASERS

Please identify on this form the companies that would purchase the steel, foam, fabric, fiber, wood and other materials that your company would generate from Mattress Recycling.

4. RFP FORMS

FORM 1 - LETTER OF TRANSMITTAL

Please complete this form and include it as the COVER PAGE of your RFP.

Date: _____

Full Company Name: _____

Company Address: _____

City, State, Zip: _____

Phone: _____

E-mail Address: _____

If a corporation, state of incorporation: _____

Federal I.D. Number: _____

Name of Company Employee Authorized to Sign the Proposal: _____

Title: _____

I am authorized to submit this Request for Proposal (RFP) response on behalf of the company identified above to provide the services described in this RFP.

I acknowledge receipt of, and have read, the RFP (including all subsequent addenda). I have prepared the attached RFP response. This response is to the best of my knowledge true and accurate. I acknowledge that if facts stated in this response are found to be false, MRC in its sole discretion may reject this response from consideration, and disqualify me and/or my company from responding to future RFPs issued by MRC. The response to the RFP that I hereby submit clearly identifies any differences or exceptions between this response and the RFP's requirements.

In the event that MRC selects my company to provide Recycling services, I am prepared to enter into a formal written contract with MRC on behalf of my firm to provide such goods and/or services on the terms described in this response, as well as any ancillary services related to these services. This response to the RFP will remain valid for the latter of 180 days from the RFP closing date.

In preparing and submitting this RFP response, I certify that:

- neither my company nor I directly or indirectly entered into any combination or arrangement with any person, firm or corporation; entered into any agreement; participated in any collusion; or otherwise took any action in the restraint of free, competitive bidding in violation of the Sherman Act (15 U.S.C. Section 1) or any applicable state antitrust, fair trade, fair competition, or consumer protection laws;

- this RFP response, and any formal contract awarded based on such response, is not the result of, or affected by, any act of collusion with, or any act of, another person or persons, firm, or corporation engaged in the same line of business or commerce;
- no person acting for, or employed by, the Mattress Recycling Council Connecticut, LLC has a personal interest in, or is personally concerned with, this bid; and,
- no person or persons, firm, or corporation other than the undersigned, have, or are, interested in this RFP response.

Authorized Signature: _____

Print Name: _____

Title: _____

Date: _____

FORM 2 - TECHNICAL PROPOSAL: MATTRESS RECYCLING

Please complete this form and include it with your response. Use additional space to as necessary to provide complete responses.

Company Name: _____

1. Provide an overview of your company, why you are qualified to provide Recycling services to MRC, your experience (if any) with Recycling Mattresses and other products, and any ISO 140001, environmental management systems, LEAN manufacturing practices or certifications held by your staff.

2. For each existing Recycling facility, please state your:

a. Facility address: _____

b. Number of Mattresses you recycled in 2021 and YTD in 2022: _____

c. Facility processing capacity per day: _____

d. Recycling rate obtained each year of operation as a percentage of inbound weight:

e. Facility Mattress storage capacity (in Units): _____

f. Type of scale to be used for inbound weighing: _____

g. Number and type of equipment (balers, box spring shearing, shredders, forklifts)

h. Number of active loading docks: _____

i. Number of employees: _____

j. Number of years in business at this location: _____

k. Dun & Bradstreet number: _____

l. Ownership structure: _____

m. Required Permit(s): _____

n. Provide details as to whether your company or its Principals has been a party to any bankruptcy or receivership proceedings; breach of contract litigation, criminal, civil or administrative penalties, assessments, sanctions, settlements, consent decrees, or investigations or proceedings of any kind; or state or local permit violations in the past 5 years.

o. Days and hours of operation: _____

p. Holiday Closures: _____

3. For each proposed Recycling facility (that is, a facility that is not currently operational but that you intend to establish if MRC were to contract with you for Recycling services) please state your:

a. Facility address if known. if not, proposed town or city name: _____

b. Facility processing capacity per day: _____

c. Facility processing capacity per month: _____

d. Facility Mattress storage capacity (in Units): _____

e. Number and type of equipment (balers, box spring shearing, shredders, forklifts):

f. Type of scale for weighing inbound Units:

g. Number of loading docks: _____

h. Anticipated date facility will be fully operational: _____

i. Status of Required Permit(s): _____

j. Days and hours of operation: _____

k. Holiday Closures: _____

4. For each Recycling facility, describe how you will track, control and document the 1) number and weight of Discarded Mattresses that enter your facility, 2) the number of units deconstructed and 3) the weight of Recycled Mattress components that leave your facility.

5. The MRC estimates that approximately 63% of Units received by a Recycler will be Mattresses and approximately 37% will be Foundations. Of the Mattresses, approximately 25% of Mattresses will contain “pocketed coils” (individual steel springs enclosed in fabric) and that this ratio will increase over time. The Recycler will be expected to recycle all of these types of products. **Describe your process for Mattresses and Foundation deconstruction and specify how you intend to process and recycle pocketed coils.**

6. You may consider certain conditions to render an entire Mattress unrecyclable. Please indicate whether you consider the following conditions acceptable or not:

Condition:	Will accept for Recycling: (yes/no)	Unacceptable, will be diverted to solid waste disposal:
Compacted (product may be crushed, twisted or broken)		
Broken wood in the Foundation		
Wet – water will drip from Mattress		
Moldy		
Damp – no free-flowing water		
Surface dirt or stains		
Heavily Soiled or co-mingled with putrescible solid waste		
Bed Bugs		

7. Identify
 a. which components or materials from used Mattresses and Foundations you cannot sell to scrap dealers and why these cannot be recycled (i.e. no secondary markets or buyers),

- b. the percentage (by weight) that these components or materials represent of the total Mattresses and Foundations you obtain.

8. Describe how you manage bed bugs or otherwise infested Mattresses.

9. Provide photocopies of your business license and operating permits.
10. Provide photocopies of a current Certificate of Insurance showing valid coverage meeting RFP specifications.
11. For recycling facilities not located in CT, please provide additional information on where and how you intend to consolidate Units within Connecticut and deliver them to your recycling facility. MRC Transporters will not deliver to out of state facilities.

FORM 3 – RECYCLING AND CREDIT REFERENCES

This form requests that you provide the requisite number of Recycler, and Credit references that MRC may contact for reference.

RECYCLING REFERENCES

Name of Responding Company: _____

Please list 2 entities that have used your Recycling services.

Reference Company:	
Street Address:	
City, State, Zip:	
Contact Name	
Contact Phone:	
E-mail:	
Number of Units Recycled for this Company in 2021	
Describe Nature of Work You Provided for Reference Company:	

Reference Company:	
Street Address:	
City, State, Zip:	
Contact Name	
Contact Phone:	
E-mail:	
Number of Units Recycled for this Company in 2021	
Describe Nature of Work You Provided for Reference Company:	

CREDIT REFERENCES

Name of Responding Company: _____

Please list 2 credit references that are familiar with your company's payment history.

Name of Creditor:	
Street Address:	
City, State, Zip:	
Contact:	
Contact Phone:	
E-mail:	

Name of Creditor:	
Street Address:	
City, State, Zip:	
Contact:	
Contact Phone:	
E-mail:	

FORM 4 – RECYCLING SERVICE RATE

Provide the per Unit Rate that you propose to charge MRC to Recycle Discarded Mattresses covered by this RFP response. Note: This Rate must reflect the compensation you seek for all of your activities in providing this service.

Per Unit Recycling Rate	\$
--------------------------------	----

Identify any exclusions or exceptions that you propose to make to the Recycling services requirements described in this RFP:

Monthly Unit Volume Required to Qualify for Discount (Optional)	Per Unit Rate	Comments

MRC may require the Recycler to provide on-site labor to pack Mattresses during Collection Events. To staff these events, MRC will reimburse Recycler for the following activities:

- Mileage reimbursement for staff to drive to event, based on automobile operating rates published by the IRS; currently at \$0.625 per mile.
- Staff hourly wages. Provide per hour rate for on-site staff to provide Collection Event service. Rate should include consideration for staff meals and any overtime hours that may be incurred.

Cost Category	Hourly Rate:	Notes:
General Labor on-site time		Does not apply to breaks
General Labor travel time		
Passenger Vehicle Mileage		\$0.625 per mile

FORM 5 – RECYCLED MATERIAL PURCHASERS

Identify companies that currently purchase or accept your steel, foam, fabric, fiber, wood, plastic and other materials that your company would generate from Mattress Recycling. Use additional sheets if required.

Purchaser's Name:	<i>The Foam Company (EXAMPLE)</i>
Commodity type and intended use:	<i>polyurethane, memory and latex foam; carpet padding</i>
Physical Address:	<i>123 Rebond Ave.</i>
City, State, Zip Code:	<i>Hartford, CT 06101</i>
Contact Person and Phone:	<i>Kevin Smith cell phone: 800-123-4567</i>

Purchaser's Name:	
Commodity type and intended use:	
Physical Address:	
City, State, Zip Code:	
Contact Person and Phone:	

Purchaser's Name:	
Commodity type and intended use:	
Physical Address:	
City, State, Zip Code:	
Contact Person and Phone:	

Purchaser's Name:	
Commodity type and intended use:	
Physical Address:	
City, State, Zip Code:	
Contact Person and Phone:	

Purchaser's Name:	
Commodity type and intended use:	
Physical Address:	
City, State, Zip Code:	
Contact Person and Phone:	

Purchaser's Name:	
Commodity type and intended use:	
Physical Address:	
City, State, Zip Code:	
Contact Person and Phone:	

Purchaser's Name:	
Commodity type and intended use:	
Physical Address:	
City, State, Zip Code:	
Contact Person and Phone:	

Purchaser's Name:	
Commodity type and intended use:	
Physical Address:	
City, State, Zip Code:	
Contact Person and Phone:	

Purchaser's Name:	
Commodity type and intended use:	
Physical Address:	
City, State, Zip Code:	
Contact Person and Phone:	

Purchaser's Name:	
Commodity type and intended use:	
Physical Address:	
City, State, Zip Code:	
Contact Person and Phone:	

5. RECYCLING STANDARDS



Connecticut Mattress Recycling Standards

The Mattress Recycling Standards (Standards) define the minimum requirements to be an approved Recycler for the Mattress Recycling Council Connecticut, LLC (MRC). Under these Standards, Mattresses must be managed and processed in a manner that adequately safeguards the environment, industry employees and consumers. The Standard also includes data tracking and reporting requirements.

MRC reserves the right at its discretion to review and revise these Standards.

For purposes of these Standards, the term “Mattress” or “unit” should be interpreted to include both Mattresses and Foundations (or box-springs).

Background

MRC was formed to administer Connecticut’s Mattress recycling program.

Recyclers must have transparent operations, clear and documented recycling procedures and accurate tracking of all Mattresses and components (including non-recyclable waste). All Recyclers will be audited under these Standards.

Disclaimer

MRC does not intend for these Standards to constitute or provide legal guidance of any kind. The Recycler must be aware of and abide by all local, state, or federal laws and regulations applicable to the management of post-consumer Mattresses or the business operation of the Recycler. In the event that these Standards are inconsistent with any such laws or regulations, the laws or regulations take precedence, and the Recycler must inform MRC of such inconsistency.

1. General Requirements

Each Recycler shall:

- 1.1. Possess current and valid business licenses, insurance and meet all applicable local, state and federal requirements for providing the type of recycling services required by the MRC including but not limited to:
 - Occupational Safety and Health Administration (OSHA) and applicable local and state health and safety regulations
 - Local and state fire department regulations, fire and building codes and other applicable building and occupancy safety requirements
- 1.2. Maintain all records for a minimum of 4 years, including but not limited to shipping documents (both for goods received and shipped), processing, material disposal and sales records.
- 1.3. Develop and keep current a written plan that assures that:
 - 1.3.1. inventory of unprocessed Mattresses (including both Program and Non-Program Materials), stored either at Recycler’s premises (including storage containers and truck trailers on its premises) or at off-premises locations under Recycler’s control, will not

exceed __ Units at any time;

- 1.3.2. Recycler's facility or site will be properly closed in the event of sale, closure, abandonment, bankruptcy, any form of dissolution of the Recycler, or for any other reason, in compliance with all applicable local, state and federal laws and regulations;
- 1.3.3. any Mattresses, Mattress materials, or other products or materials processed by the Recycler will not be abandoned in the event of closure;
- 1.3.4. any contamination to the Recycler's facility or site will be properly remediated in accordance with all applicable local, state and federal laws and regulations;
- 1.3.5. Recycler will provide written notice of closure to MRC with a minimum of 90-days advance notice; and
- 1.3.6. Recycler will maintain adequate funds or other resources that will be used to fulfill these assurances should the need for such funds arise.
- 1.4. Maintain a consistent operating schedule and provide MRC with a written notice of it holiday closures on an annual basis.
- 1.5. Provide written notice to MRC of any incidents that required the assistance of first responders (fire, ambulance, police) within 12 hours of the occurrence.
- 1.6. Provide written notice to MRC of any regulatory orders, fines or other governmental or administrative actions taken within 2 business days of receiving such orders or fines.
- 1.7. Maintain a documented health and safety plan to record and track accidents, injuries or violations and any corresponding corrective and/or preventive actions taken.
- 1.8. Maintain a documented process to identify and communicate physical, mechanical, biological or pathogenic hazards and severity of such hazard to employees, and any corresponding corrective and/or preventive actions taken.
- 1.9. Maintain a documented process to identify and communicate potential fire hazards and severity of such hazards to employees, and any corresponding corrective and/or preventive actions taken.

2. Material Processing

Each Recycler shall implement and maintain a documented plan for deconstructing Mattresses, which shall at a minimum require the Recycler to:

- 2.1. Fully disassemble each unit.
- 2.2. Recycle at least 75% by weight of the Mattresses it processes by selling such material through end markets that use the commodities in making new materials or products.
- 2.3. Minimize the quantity of material disposed of through landfills, incineration, waste to energy facilities or other non-recycling avenues.
- 2.4. Maintain a written policy describing how each Mattress type and material (including pocket coils) will be processed.
- 2.5. Process all Mattresses within 30 days of receipt at deconstruction facilities.
- 2.6. List criteria applied in determining when a given Mattress cannot be processed.

3. Material Tracking

Each Recycler shall implement and maintain a documented plan to track and control Mattresses entering its processing facilities and the flow of recyclable and non-recyclable materials generated through the Mattress deconstruction process. Under the plan, the Recycler shall at minimum:

- 3.1. Weigh and count all inbound Mattresses.
- 3.2. Maintain in-house or third party annually calibrated and certified scale to weigh all in-bound and outbound materials on-site or document all out-bound shipments are using third party calibrated and certified scales.
- 3.3. Maintain daily records of all loads received, inventories and off-site shipments of commodities or solid waste
- 3.4. Accurately record Units received and Collector Incentives paid to qualifying Collectors. Separately track Non-Program Units received at the facility.
- 3.5. Maintain a list of all purchasers of recycled materials, and notify MRC of any changes to that list at least 10 business days in advance (the MRC will treat this information as confidential). Recycler must obtain written approval from MRC for new facilities.
- 3.6. Train employees on how to prepare and maintain all necessary records and other documentation related to the receipt, processing, inventory and disposition of Mattress and Mattress materials.
- 3.7. Complete the provided Certificate of Recycling, Employment and Inventory on a monthly basis

4. Downstream Due Diligence

Each Recycler shall have processes in place to identify, audit and approve all purchasers of recycled materials. The processes shall at a minimum require:

- 4.1. Annual desk audits to verify each purchaser's compliance with all applicable local, state and federal environmental and other requirements, and review of each purchaser's operating permits, environmental compliance permits, business licenses, insurance and certifications.

5. Bed Bug Management

Each Recycler shall implement and maintain a documented plan to identify and mitigate bed bug infestation in the facility. Components of the plan shall, at minimum, address the following provisions:

- 5.1. Document that all employees attended bed-bug identification and mitigation training.
- 5.2. Post bed bug identification posters in prominent work place location to encourage proactive identification and isolation of contaminated Mattresses.
- 5.3. Clearly identify how infested Mattresses will be isolated and either decontaminated or disposed.
- 5.4. Track the number and if possible, source of contaminated Units.

6. BILL OF LADING

BILL OF LADING
Unique BOL #:

DATE:

Collection Site/ Generator

Name:

Address:

Type of Collection Site: [] municipal transfer station [] mattress retailer [] other

Collection Container Type: [] 20 ft. sea container [] 40 ft. sea container [] 40 yd. roll-off [] 53 ft. trailer [] other:

Collection Site Count: Mattress & Box Spring Units: Collection Site Certified Net Weight (if available): lbs.

Please check to confirm: [] To the best of my knowledge, ALL of these units were used and discarded in Connecticut.

I hereby certify that I have personal knowledge of the information I have provided on this form, that this information is accurate to the best of my knowledge, and that I am authorized by my employer to complete and sign this form. I acknowledge that if I have provided false or inaccurate information on this form with an intent to deceive or misrepresent, my actions may expose my employer and me to criminal prosecution for fraud under federal or state law (including, but not limited to 18 U.S.C. § 1341 et seq.), and that if convicted, my employer and I may face punishment which could include substantial fines and jail.

Name (print), Title Signature Date

Transporter

Company Name:

Address:

Truck #: Vehicle License Plate Number: State:

Name (print), Title Signature Date

Mattress Recycler

Company Name:

Date:

Address:

Recycler Count: Mattress & Box Spring Units: Collection Site Certified Net Weight (if available): lbs.

Comments/Count Discrepancies:

I hereby certify that I have personal knowledge of the information I have provided on this form, that this information is accurate to the best of my knowledge, and that I am authorized by my employer to complete and sign this form. I acknowledge that if I have provided false or inaccurate information on this form, my actions may be grounds for the immediate termination of my employer's RECYCLING SERVICES AGREEMENT with MRC.

Name (print), Title Signature Date

7. CONTRACT TERMS

Upon request, MRC will provide a draft contract for the work described in this RFP. The contract will include a Scope of Work that is similar to the following:

Scope of Work (SOW)

RECYCLER shall provide the following services under the Agreement:

1. General Requirements:

- Timely performance of all services required by this Agreement is essential.
- Except for Mattresses delivered to RECYCLER by Incentive Collectors, all Mattresses delivered to RECYCLER shall be accompanied by a Bill of Lading in a format that conforms to the Model Bill of Lading. The BOL will be provided by either the Collector or the Transporter.
- RECYCLER will document to MRC's satisfaction all Collector Incentive deliveries on a check-in log that includes:
 - the date of delivery
 - Collector's name, phone number and license plate number
 - The number and weight of Units that Collector delivered to RECYCLER on that date
 - the total Incentive amount that RECYCLER paid to Collector for those Units
 - Collector's signature

RECYCLER will submit the check-in log with their Recycler claim for reimbursement from MRC. Recycler must provide a receipt to the Collector for all transactions.

- All Mattresses become the property and responsibility of RECYCLER upon their receipt by RECYCLER. Receipt can be signified by RECYCLER's written acceptance of a Bill of Lading accompanying the Mattresses.
- RECYCLER is expected to dismantle Mattresses promptly after receipt. Unless approved in advance in writing, RECYCLER may store no more than ___ unprocessed Mattresses (including both Program and Non-Program Materials) at any time on its premises (including Storage Containers and truck trailers on its premises) or at off-premises locations under RECYCLER's control. RECYCLER will immediately inform MRC if it exceeds this limit.
- RECYCLER may not move Mattresses for storage at an off premises warehouse or other storage facility without prior written notice to MRC. Off-site accumulation of Units is grounds for immediate contract termination.
- RECYCLER shall take every precaution to protect all public and private property during the performance of the scope of work.
- Any damage to property caused by RECYCLER's personnel or equipment (including that of its subcontractors) shall be promptly repaired to the condition existing before the damage or be replaced. All costs for such repairs or replacements shall be solely the responsibility of RECYCLER or its subcontractors.
- Insofar as possible, RECYCLER, in the carrying out of its work, must employ such methods or means as will not cause any interruption of or interference with the work of any other RECYCLER.

- RECYCLER must comply with all workplace safety and similar requirements set by the U.S. Occupational Safety and Health Administration, applicable building and fire codes, and other relevant federal, state and local laws, regulations and ordinances.

2. **Processing:**

- RECYCLER shall use its best efforts to Recycle as much (by weight) as possible to minimize the quantity of material placed in landfills or incinerators and to maximize the quantity of material sold in appropriate markets for use in making new materials or products. At a minimum, RECYCLER shall Recycle at least 75% by weight of the Mattresses it processes. RECYCLER's failure to meet this requirement may be grounds for termination unless secondary markets prohibit RECYCLER from meeting this goal.
- If unrecyclable residual material remains after processing, RECYCLER is responsible for the cost of properly disposing of this material through a landfill, waste to energy facility or other suitable facility.
- Whole Mattresses that RECYCLER deems entirely unacceptable for Recycling shall be disposed of as unrecyclable waste in a documented manner. RECYCLER shall be entitled to compensation for Mattresses disposed of in this manner, provided they do not exceed 0.5% of all Mattresses that the RECYCLER Recycles. MRC may ask for the reason(s) the product was deemed unacceptable.

3. **Recordkeeping:**

- RECYCLER shall accurately report the following data into MRC's reporting database:
 - The total number and weight of Mattresses RECYCLER receives from different categories of Covered Entities.
 - The number and weight of incoming Non-Program Material must be tracked separately from Program Material.
 - The total number of Units deconstructed each day of operation.
 - The weight of Mattress materials Recycled, broken out by material type, and based on the weight of each commodity (e.g., steel, foam, fiber, etc.) sold.
 - The number and weight of whole Non-Program and Program Units and the weight of all component materials (e.g. foam, wood, etc.) shipped off premises for reuse or Renovation.
 - The weight of material sent to biomass, waste to energy facilities, or landfills.
 - The number of whole Units sent to landfill or waste to energy facility after being deemed unrecyclable.
- As supporting documentation for these types of data, RECYCLER shall maintain:
 - Records documenting the payment of Incentives (if any) to qualified Incentive Collectors.
 - Completed BOL's for each load received by processing operation. These BOL's shall include a unique identification number, date and number of Units received by the facility.
 - BOL's and weight tickets for all outbound shipments.

4. **Preparation and Sale of Recycled Materials:**

- RECYCLER will be responsible for preparing and selling the Recycled materials to parties that manufacture new products from Recycled Mattress materials or vendors, dealers, brokers or

other parties in the secondary markets that sell such materials to parties that manufacturer new products. Unless otherwise agreed to with MRC, RECYCLER shall be entitled to receive all revenue it earns from the sale of the Recycled materials.

5. Payment of Incentive:

- RECYCLER will be responsible for paying Incentives (if any) to qualified Incentive Collectors, in accordance with written instructions from MRC.
- MRC will reimburse RECYCLER only for properly documented Incentives paid.
- RECYCLER shall receive no additional compensation from MRC for any administrative or other costs that it incurs in connection with such Incentives.

6. Administrative and Support Function:

- RECYCLER shall maintain a phone contact number that RECYCLER continuously supervises during regular business hours Monday through Friday Eastern Time.
- RECYCLER must provide timely responses to MRC requests for data on customer complaints, including frequency and nature of complaints.
- RECYCLER will assign a customer service representative who will be the primary contact for service issues related to this Agreement.

7. MRC Inspection and Audit:

- RECYCLER shall monthly certify to MRC in writing the number of Units Recycled and provide other required information and certifications, by completing the Recycling Certificate form set forth in Exhibit 1 attached hereto, which by this reference is made a part of the Agreement, and which MRC may revise or alter from time to time in its sole discretion.
- RECYCLER will, upon immediate request, give MRC access to any Storage Container or part of its premises.

Exhibit 1

CERTIFICATE OF RECYCLING, EMPLOYMENT AND INVENTORY

To: Mattress Recycling Council Connecticut, LLC

From: [Name of Recycler]

Date: _____

Month Covered by This Certificate (the Month): _____

Number of Unprocessed Units in Inventory at the Close of the Month: _____

I, [name of person signing the certificate], serving as [insert individual's company title] of [Name of Recycler] (Recycler), being duly authorized to provide this certificate on behalf of Recycler, hereby certify to the Mattress Recycling Council under penalties of perjury that the following statements are truthful and accurate:

1. The quantities and weights of Mattresses and Foundations listed on the MRC Monthly Recycling Summary attached hereto for the Month indicated above were recycled in strict compliance with the requirements of Recycler's contract with the Mattress Recycling Council and all applicable federal, State and local regulations,
2. The data reported on the attached MRC Monthly Recycling Summary are based on this company's internal books records and are to the best of my knowledge accurate, and
3. Recycler's inventory of unprocessed Mattresses (including both Program and Non-Program Materials) as of the date of this certification, stored either at Recycler's premises (including Storage Containers and truck trailers on its premises) or at off-premises locations under Recycler's control, did not exceed a combined __ Units, and
4. At the close of the Month, Recycler employed _____ full-time workers (that is, working 30 or more hours/week) and _____ part-time workers (that is, working fewer than 30 hours /week).

Authorized Signature

Print Name

Title

Date