



MyMRC for Collection Sites

A Quick Reference Guide | March 1, 2024

What is MyMRC?

MyMRC serves as a logistics and data reporting portal for our network of collection sites, transporters and recyclers. Giving everyone real-time access to information makes pickups and transport more efficient and helps recyclers anticipate and prepare for deliveries.

We've tailored the experience based on the role you perform in collecting, transporting or recycling mattresses.

Each location/company has a user account. A designated person received login credentials via email.

How to Login

- Go to <https://mrc-us.my.site.com>
- Use your provided user name and password

When MRC created your user account, an email containing this information was sent to you.

Contact transportation@mrc-us.org if you have not received your login.

How to Use MyMRC

MyMRC is a central location for collection sites to schedule hauls, report a pickup issue, and view mattress collected data.

View step-by-step instructions for these common actions:

- Create a Haul Request
- Attach a File to a Haul Record
- Cancel a Haul Request
- Report Feedback
- View a Haul Request
- Access Reports

Help Using MyMRC

If you have questions or are experiencing technical difficulties:

- View FAQs
- Contact Support

If you did not receive your initial email with login credentials, contact transportation@mrc-us.org.

The image displays three overlapping screenshots of the MyMRC portal interface. The top screenshot shows the login page with a navigation bar (Home, Hauls, Help, Reports, Support) and a 'Welcome!' message. The middle screenshot shows the 'Request a Haul' form with fields for 'Requested Pickup Date' (set to Jan 31, 2024) and 'Collection Site Unit Count' (set to 100). The bottom screenshot shows the 'Haul Request' details page for Haul H-000175, with a 'Status' of 'Pending' and a 'Requested Pickup Date' of 1/31/2024. A 'Feedback' section is visible at the bottom of the details page, with a 'New' button highlighted by a red arrow.



Mattress Recycling Council®