



# MyMRC for Transporters

A Quick Reference Guide | March 1, 2024

## What is MyMRC?

MyMRC serves as a logistics and data reporting portal for our network of collection sites, transporters and recyclers. Giving everyone real-time access to information makes pickups and transport more efficient and helps recyclers anticipate and prepare for deliveries.

We've tailored the experience based on the role you perform in collecting, transporting or recycling mattresses.

Each location/company has a user account. A designated person received login credentials via email.

## How to Login

- Go to <https://mrc-us.my.site.com>
- Use your provided user name and password

*When MRC created your user account, an email containing this information was sent to you.*

*Contact [transportation@mrc-us.org](mailto:transportation@mrc-us.org) if you have not received your login.*

## How to Use MyMRC

**Communicate with your collection site(s), recyclers and MRC and have real-time access to important data.**

View step-by-step instructions for these common actions:

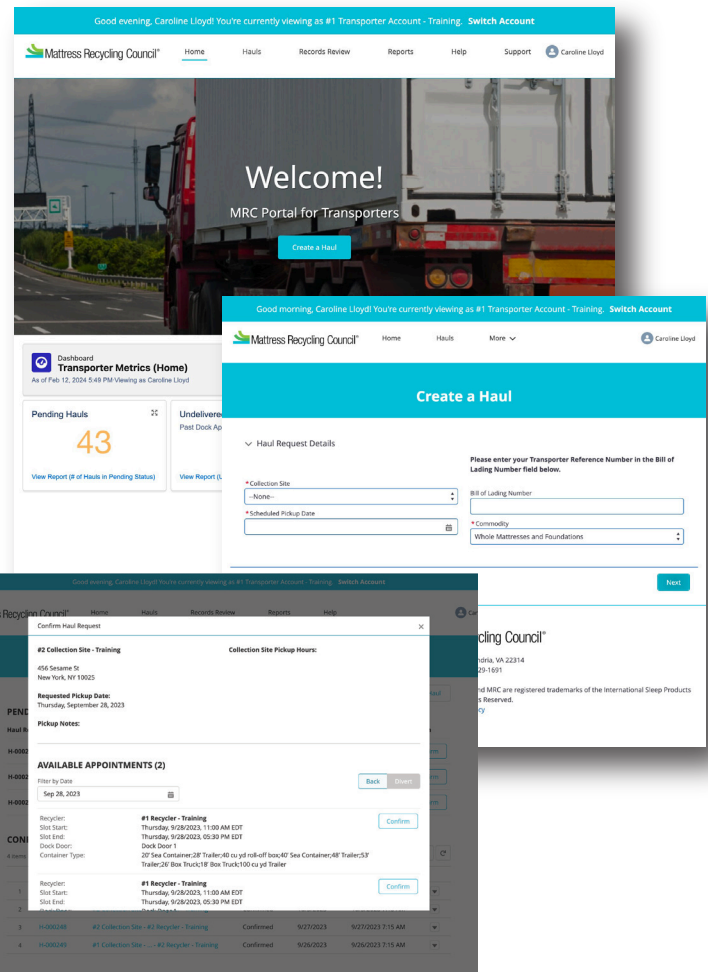
- Create a Haul Request
- Confirm a Haul Request
- Complete Pickup on a Haul Request
- Complete Successful Delivery
- Cancel a Haul Request
- Divert a Haul Request
- Report a Rejected Haul Request
- Reschedule a Docking Appointment
- Report Feedback on a Haul
- Access Reports

## Help Using MyMRC

**If you have questions or are experiencing technical difficulties:**

- View FAQs
- Contact Support

If you did not receive your initial email with login credentials, contact [transportation@mrc-us.org](mailto:transportation@mrc-us.org).



Mattress Recycling Council®