



IDMCI REPORTING TOOL: RUBBISH

Frequently Asked Questions

Rubbish allows for accurate, timely, and geolocated documentation of illegally dumped mattresses. The platform provides a simple, four-click reporting process and ensures proper documentation for reimbursement in accordance with Generally Accepted Accounting Practices (GAAP).

What Can Be Reported

What qualifies as an illegally dumped mattress?

Only report abandoned mattresses removed from the public right-of-way.

What information is needed about the illegally dumped mattresses?

Documentation through Rubbish is completed in four clicks on the web portal: taking a picture of the dumped mattress(es), choosing the quantity, and entering the zip code or selecting the geolocated address.

Is Transfer Station-adjacent dumping eligible to report?

Yes, mattresses dumped in the public right-of-way outside of a city corporation yard, transfer station, or established collection site after hours would be considered illegally dumped and should be reported.

Do street cleanups or community cleanups qualify, and what is the difference for reporting purposes?

Yes, mattresses illegally dumped in the public right-of-way qualify. There is no reporting difference between street and community cleanups, provided mattresses were illegally dumped prior to the cleanup event. A mattress dropped off at a cleanup event by a resident does not qualify.

Photo Requirements

Are photos required for every report, and what should the photo show?

Yes. A photo is required for every reported mattress as backup documentation per GAAP and for reimbursement verification. The photo should show the number of units and when possible, the surrounding area to indicate it was collected from a public right-of-way.

What happens if a photo cannot be taken in the field or was forgotten?

An entry cannot be submitted without a photo.

Can one photo be used for multiple mattresses?

Yes, one or more mattresses may be captured in the same photo as long as they were collected in the same location.

Can a single photo of all illegally dumped mattresses collected in one day be submitted for approval?

This varies depending on the collection circumstances. Contact MRC to discuss your situation.



**ILLEGALLY DUMPED MATTRESS
COLLECTION INITIATIVE CONTACT:**

Taylor Grimes
(279) 348-4367
tgrimes@mrc-us.org

For details, visit:
www.MattressRecyclingCouncil.org

Reporting Process & Timing

Can reports be edited after submission, and when does data become locked?

Data is locked after the report is verified by MRC (typically within a few business days). Contact MRC for edits to locked submissions.

Can photos be taken by field crews or contractors, but submitted by office staff?

Yes, photos can be submitted once back in the office. A separate entry will be required for each location where illegally dumped mattresses were collected.

Location & Mapping

How is location information captured, and what are the acceptable alternatives if the exact address is unknown?

- When using Rubbish directly in the field: As long as an internet connection is available (cellular data or Wi-Fi), location information is automatically suggested when the photo is uploaded. If the internet connection is lost, have a process for tracking the zip code where each photo is taken. This information can be entered manually when you are able to resume connectivity with Rubbish.
- If data entry doesn't occur directly in the field: Zip code information is an acceptable alternative if an address is unknown. At minimum, have a method for tracking which zip code each photo was taken in.

Devices, Connectivity & Access

What devices can be used to submit reports, and is there a mobile app?

The Rubbish reporting tool is web-based and accessible through a browser on any device (iPhone, Android, tablets and desktop computers). There is no downloadable app.

How does reporting work in areas without an internet connection?

Have a documentation method that allows you to keep track of which zip code the photos were taken in. Once an internet connection becomes available (cellular data or Wi-Fi), upload data via a web browser and manually enter the date and zip code.

Can multiple users report under one organization account?

Yes, one username can be used for multiple staff.

We have multiple users. Is there team visibility?

Currently, each user only sees their own submissions. The work around for this is to share one username.

Compliance & Reimbursement

What makes a report ineligible for reimbursement?

Reports may be deemed ineligible if required documentation is missing or if program criteria are not met. This may include, but is not limited to:

- Missing or unclear photo documentation
- Inaccurate or insufficient location information
- Mattresses not collected from the public right-of-way
- Duplicate or unverifiable entries

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